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DUNNER LLP

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| In re Application of:   | )                                  |
|---|------------------------------------|
| Yoshihiro ITOH et al.   | ) Group Art Unit: Not Yet Assigned |
| Serial No.: 09/964,754  | ) Examiner: Not Yet Assigned       |
| Filed: September 28, 2001   | )                                  |
| For: SERVICE TICKET ISSUE SYSTEM AND SERVICE TICKET ISSUE SERVICE | )<br>)                             |

Assistant Commissioner for Patents Washington, DC 20231

ATTENTION: BOX MISSING PARTS

Sir:

## RESPONSE TO NOTICE TO FILE MISSING PARTS

In response to the Notice to File Missing Parts dated November 8, 2001, enclosed is the literal translation (61 pages) of the above-identified patent application which was filed on September 28, 2001, in accordance with §608.01 of the MPEP, Filing of Non-English Language Applications and substitute drawings. Also enclosed are a verification by the translator testifying to the accuracy of the translation, a copy of the Notice To File Missing Parts, the declaration of inventors, a check in the amount of \$260.00 to cover the surcharge fee of \$130.00 for filing the declaration late and the fee of \$130.00 for filing the English-language translation, 26 sheets of formal substitute drawings containing 32 figures, and a check in the amount of \$400.00 to cover the multiple dependent claims fee of \$280.00, \$36.00 for two (2) extra claims, and one (1) independent claim in excess of three.

FINNEGAN HENDERSON FARABOW GARRETT& DUNNER LLP

1300 I Street, NW Washington, DC 20005 202.408.4000 Fax 202.408.4400 www.finnegan.com Please associate this translation and substitute drawings with the application as filed on September 28, 2001, and assigned serial number 09/964,754.

Authorization is hereby given to charge any additional fees associated with this matter to our deposit account no. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.

Dated: January 7, 2002

EFC/FPD/sci Enclosures Ernest F. Chapman Reg. No. 25,961











COMMISSIONER FOR PATENTS UNITED STATES PATENT AND TRADEMARK OFFICE WASHINGTON, D.C. 20231 www.uspto.gov

APPLICATION NUMBER

FILING/RECEIPT DATE

FIRST NAMED APPLICANT

ATTORNEY DOCKET NUMBER

09/964,754

09/28/2001

Yoshihiro Itoh

05905.0153

**CONFIRMATION NO. 3110** 

Date Mailed: 11/08/2001

**FORMALITIES LETTER** 

\*OC000000007039678\*

Finnegan, Henderson, Farabow, Garrett & Dunner, L.L.P. 1300 I Street, N.W. Washington, DC 20005-3315



## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

## Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is missing. A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The application was filed in a language other than English. Applicant is required to provide an English translation of the specification and a statement that the translation is accurate. (See 37 CFR 1.52(d)).
- Applicant must file an English translation of the application, the \$ 130 fee set forth in 37 CFR 1.17(i), unless previously submitted, and a statement that the translation is accurate (37 CFR 1.52(d)).
- The balance due by applicant is \$ 260.
- Because your specification was filed in a language other than English, the Office was unable to determine the number of claims submitted. Additional claim fees may be due once the number of claims can be determined.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - drawing figures contain text that is not in English (including, for example, a flow chart that was originally not in English that has been marked up to include the English text see 37 CFR 1.84(p)(2) and 37 CFR 1.52(d)(1);

01/09/2002 ANABI1

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A copy of this notice <u>MUST</u> be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202
PART 2 - COPY TO BE RETURNED WITH RESPONSE